







through e-Government; Improvement and development of the physical infrastructure of government institutions in order to provide adequate physical conditions for their functioning; and the training of civil servants

The post-war period found Kosovo with great need for public administration and institutions, and at that time the objective was the creation of the institutions, more than their efficiency and work. This is the main reason of the stagnation of this sector. Moreover, Kosovo's public administration lies between a deficient institutional legacy and with flaws transferred by a failed system on one hand, and a political class that, in spite of the young people involved, is it focused more in personal ambition and interest, as well lacks vision for the state to strengthen its structures, in the other hand. The reforming process of institutions of Kosovo which had started while the institution building process was still running was constantly challenged by budget opportunities, capacity building, drafting legislation and its implementation. Even though good formulations and a good draft of the reform were put on paper the implementation of these reforms remained a challenge that didn't fully overcome.

The commitment of Kosovo's leadership only with reforms that sent Kosovo toward the European Integration first without being able to meet the needs of its own citizens means that the process has taken another direction which might be a dead end.

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